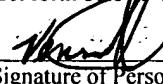


PATENT

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial Number: 10/635,586
Filing Date: August 6, 2003
Applicant: Allen M. Gilbert, et al
Entitled: ONLINE AUTONOMIC OPERATIONS GUIDE
Examiner: Not Yet Assigned
Group Art Unit: 2127
Attorney Docket No.: RSW9-2003-0087US1 (7161-102U)

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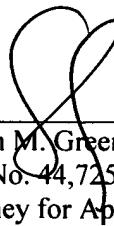
Commissioner for Patents
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Dear Sir:

The correspondence address of Applicant(s) principal attorney of record in this matter has changed. Please address all future communications for the above-identified application to:

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Dated: March 23, 2004